



## MODULE 1 Labour Market 50+





### Learning Objectives

At the end of this course, you are able to analyse labour market statistics and future development trends of 50+ in order to align organization's human capital needs (e.g. strategic workforce planning, succession planning).

#### You are going to learn about:

- To understand key relationships and processes on the labour market and their potential impacts on organizational level.
- To know most important characteristics and trends on the labour market in the home country, its closest neighbourhood, and the EU.
- To analyse local situation and perspectives (of the labour market) in context of their area of work.
- To understand peculiarities of the people 50+ on the labour market.
- To know the measures of active labour market policies and their impact on the labour market position of people 50+.





#### Overview

- 1. Current labour market statistics and trends
- 2. Labour demand & supply
- 3. Principle & agent theory
- 4. Translation of market trends for HRM
  - Employee prospecting (employer brand & referral marketing)
  - 2. Employee retainment
  - 3. Succession planning
- Final Exercise: Analysis of age structure or SWOT analysis





Exercise 1.

Is your HR policy future-oriented?

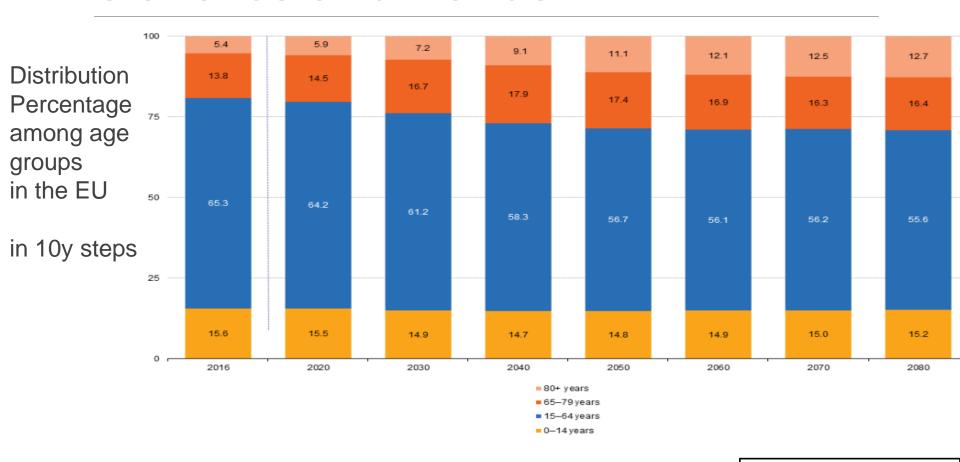
What do you consider as important for a future-oriented HR policy?

Consider the items in your workbook.

Moschhäuser & Sochert, 2006, p. 33







Note: 2016: estimate, provosional. 2020–80: projections (EUROPOP2015). Source: Eurostat (online data codes: demo\_pjangroup and proj\_15ndbims) Eurostat, 2017d

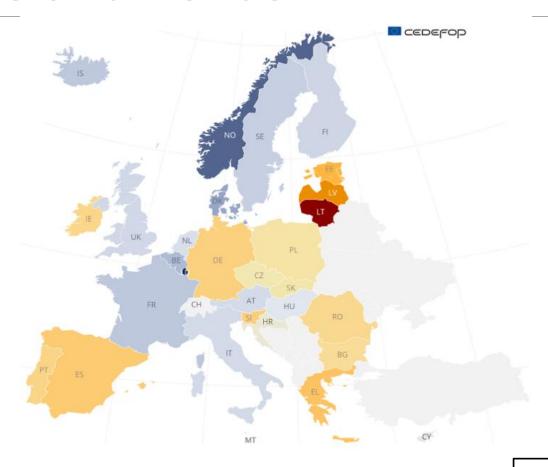




Development of

labour force potential in Europe

until 2025



Cedefop, 2016





- EU goals:
  - Raise retirement age to 67 years
  - Minimum employment rate 55+ of 50 %
- To ensure economic productivity
- Politics do not longer support concepts e.g. early retirement

Rodrigues, 2002





Population & demographic change

(2014) 2015	Germany	Croatia	Poland
Overall Population	81.197.537	4.225.316	38.005.614
Fertility rate	(1,47) 1,50	(1,46) 1,40	(1,32) 1,32
Percentage of 50-64 years	22 %	21,4 %	21,1 %
Percentage of 65-79 years	15,4 %	14,2 %	11,4 %

Eurostat, 2017b





#### Life expectancy

Life expectancy at birth	81,2 years	77,9 years	77,8 years
Life expectancy at 65 years 2014	19,9 years	17,5 years	18,4 years
Healthy life expectancy	Male: 65,3 Female: 67,5	Male: 55,3 Female: 56,8	Male: 60,1 Female: 63,2
Healthy life expectancy at 65 years	Male: 11,4 Female: 12,3	Male: 4,7 Female: 4,5	Male: 7,6 Female: 8,4

Eurostat, 2017a & Eurostat, 2017c





Labour force potential 50+

	Germany	Croatia	Poland
Overall active population	39.175.900	1.563.700	15.811.600
(20-65)			
Percentage AP of overall	78 %	60,5 %	67,8 %
pop.			
% 55-65 active population	66,2 %	39 %	44,3 %
% 55-65 inactive population	4,6 %	16,3 %	7,5 %

Eurostat, 2017a





#### Retirement

Legal retirement age <sup>2</sup>	M & F 65y3m	M 65y; F 61y3m	M 65y7m; F60y7m
Future retirement age = 67	Until 2031	Until 2038	Until M 2020/F 2040 Abolished in11/2016
Early retirement age	63 (58?)	60	
Contributory period (for early r)	35y (35y)	15y (35y)	





Employment rate 55-64	Germany	Croatia	Poland
2006	48,1	34,1	28,1
2011	60,5	38,2	36,9
2016	68,6	38,1	46,2

Eurostat, 2017e





#### Summary

- Increasing retirement age
- More flexible working schedules and career plans
- More mobile workers
- Growing diversity
- Less younger colleagues
- More demand of quertiary jobs (goes along with knowledge society)
- Lack of qualified labour force

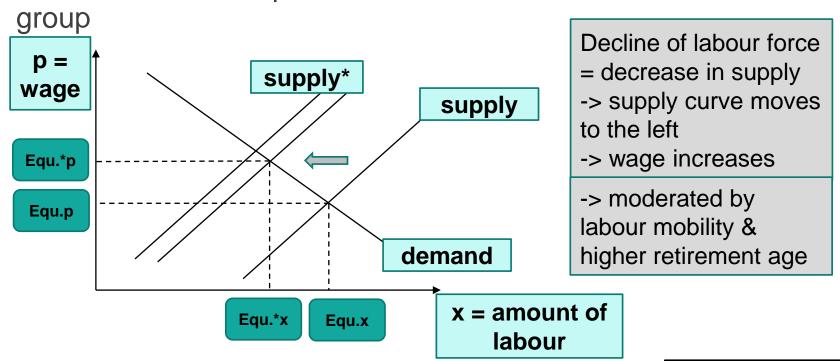




#### 2. Labour demand & supply

Classic labour market model:

The market for one profession and a concrete labour force



Mankiw, 2012





### 2. Labour demand & supply

Assumptions of classic labour market model:

- 1. Profit maximizer
- 2. Perfect competition
- 3. Homogenous goods (= labour)
  - Growing diversity among older cohorts due to more and various experience in work and private life
- Perfect information
  - -Information asymmetries between employer and employees, e.g. about physical conditions, health situations and real intrinsic needs of employees50+, those in transition to retirement and jobseekers50+
  - Also information that individuals 50+ don't want to show

Mankiw, 2012





### 3. Principle & agent theory

Definition: Information is usually symmetrical and incomplete. The incompleteness of information as such isn't problematic. The asymmetry can cause market failure and arises when two market participants have too different or no information about each other.

P (hires A)
Lacks
information
about A or
his/her
work

A (works for P)
Lacks information about P or work conditions

Eisenhardt, 1989





### 3. Principle & agent theory

Especially the case, when enterprises do not update own information or miss to ask about potential job change, retirement, etc.

- How could an employer or an enterprise avoid such information gaps?
  - detect information gaps
  - improve communication making information more transparent for A and P
  - reveal individual opportunities (individual for enterprise & employees)
    - -> psychological contract Learning Nugget 9





#### 4. Translation of market trends

Why is it important for enterprises and other institutions to keep track on their own?

- Only 5 % feel supported by politics
- Politics follow the two European regulations:
  - To raise retirement age to 67 years
  - To increase employment rate for people55+
- Therefore, early retirement etc. are made unattractive

Companies proactivity is demanded

Morschhäuser & Sochert, 2006





### 4.1 Demographic management

#### Why is this important?

- Because in Germany and Austria only 7 % identify and analyse risk areas
- Because only 3 % develop and implement methods
- To prepare/respond appropriately to demographic change
  - Several years of planning are necessary
  - The temporal perspective should be prolonged (3-5 years)
  - The need for action is now
  - Clever combination of prospecting, retainment and development





### 4.1 Demographic management

Proactive action taking needs time:

Information search

Analysis & risk identification

Development and implementation of methdos





- Failure often is attributed to misfunctions between organizational and HR strategy
- This is why a harmonization of both strategies and regular alignments are necessary
- To bring together both strategies the following seven components are suggested:

Rothwell, 2010, p. 122





Harmonization of organisational and HR strategy

determining the purpose, goals, and objectives



scanning the external environment to identify threats & opportunities



appraising the organization's and HR present strengths and weaknesses



examining the range of strategies

choosing an HR strategy that is likely to support the organizational strategy



implementing
HR strategy
through
changes e.g.
training, labour
relations etc



evaluating HR strategy periodically for how well it supports organizational change

Rothwell, 2010, p. 122





#### Exercise 2.

- "How are decisions made about successors for positions in your organization?"
   Which way do you think is most optimal to select successors?
  - We usually wait until a position is vacant
  - We secretly prepare successors
  - Whenever a position opens up, we rely on expediency to identify someonte to fill it, hoping for the best
  - Other methods

Rothwell, 2010, p. 109





Crucial aspects

Tracking possible replacement needs due to any dismissals

Systematic approach to appraise individual employee's performance

Systematic approach for the identification of high-potential employees

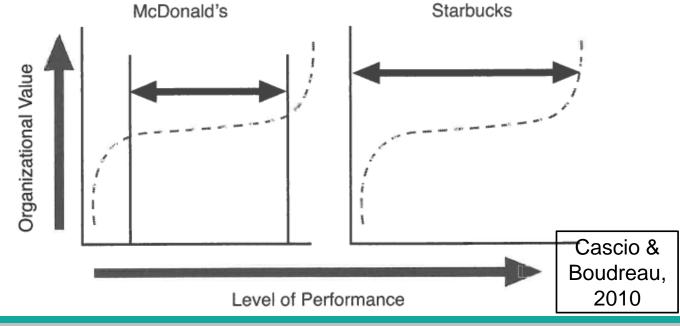
Systematic approach to foster the identified high-potential employees

Rothwell, 2010





- Perspective change:
  - Enterprises focus on performance improvement
  - But not on the value of an employee in the enterprise
  - Employee in DR (development & research) vs a clerk
- Generalization of all employees (McDonalds)
- Individualization of employees (Starbucks)







Critical incident (self-study)

Considering current labour market trends, how would you react in the following situation: "Assume that you lose or have lost a key department manager on short notice [...] (You can chose any department you wish.) Who is ,ready' to assume that position? Name anyone."

Moreover:

How would you react in 4 or 5 years?

(Imagine your company in the near future)

Rothwell, 2010, p. 111





- A. Analyse the age structure of your staff/clients!
- B. Evaluate strengths, weaknesses, opportunities and threats of your staff's/clients' age structure!

Morschhäuser & Sochert, 2006





- A. For HR: Analyse the age structure of your staff!
- 1. a.Number of employees per year of birth / per cohort OR Average age
  - b. size of workforce
  - c. recruitment to what extent needed?
  - d. staff turnover
  - e. number of average retirements per year.
- 2. If older employees predominate:
  - a. When do they probably retire?
  - b. Is there a threat of staff bottlenecks or a loss of expertise?
  - c. Procedures for systematic and early knowledge transfer.
  - d. Are there health, qualification or deployment problems with older adults?





- A. For HR: Analyse the age structure of your staff!
- 3. If middle-aged employees predominate:
  - a. Is it expected that they stay in the company?
  - b. Will they go later into retirement than today's old generation?
  - c. How can work ability and performance be maintained and promoted (to ensure innovativeness?
  - d. Do they conceal risks of increased absenteeism?
  - e. What counteractions to take to in good times to secure know-how?
  - f. Are trainees/apprentices needed to balance age gaps.
- 4. Evaluate single work, teams or departments if the enterprise is big
- 5. Reflection of older adults ratio
  - a. Is the higher age average problematic?
    It could be useful under consideration of work demands?
  - b. Can priorities be derived for an age-appropriate work design?





- A. For counsellors: Analyse the age structure of your clients!
- 1. a .Number of employees per year of birth / per cohort / average age
  - b. Number of clients
  - c. How many clients do you counsel overall / per week?
  - d. Number of overall consultations and over which time period?
- 2. For older clients:
  - a. When do they probably retire?
  - b. Do they inherit key resources / key competences? Maybe you need to differentiate between sectors or professions?
  - c. Procedures for systematic and early knowledge transfer
  - d. Are there health or qualification problems with older adults?





- A. For counsellors: Analyse the age structure of your clients!
- 3. For middle-aged clients:
  - a. Is it expected that they can stay in the company / find a job?
  - b. Will they go later into retirement than today's old generation?
  - c. How can work ability and (re)integration be maintained and promoted?
  - d. Do they appear reliable (e.g. participate actively to consultations, show up on time, etc.)?
  - e. Are clients willed to share knowledge? How would you motivate them to do so?
- 4. Reflection of older adults ratio
  - a. Is a higher age average problematic?What do you think: which work demands does older staffs face?
  - b. Can priorities be derived for an age-appropriate work design? What would you recommend HR departments?





B. Evaluate strengths, weaknesses, opportunities and threats of your staff's/clients' age structure!

Internal analysis Ext. analysis	Strengths	Weaknesses
Opportunities	SO strategy	WO strategy
Threats	ST strategy	WT strategy





#### Discussion

- Which future trends do you expect?
- What impact will they have on your HR management / orientations of your consultations?





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