# New HR conditions towards an ageing and age-friendly working environment

Topic V: Influence of changing labour market opportunities: Analysis of new scenarios, new ways of working and the labour market







Funded by the Erasmus+ Programme of the European Union

#### **Structure**



- 1. InCounselling
- 2. Survey results: Older adults
- 3. Survey results: HR and counselling practitioners
- 4. Implications for ageing-/age-friendly working environment
- 5. Conclusions





# **InCounselling partners**







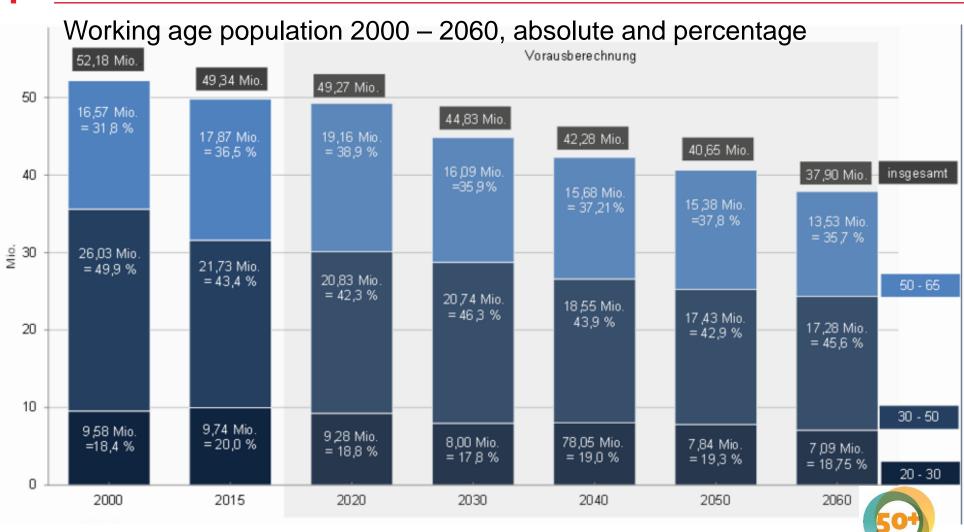
University of Applied Labour Studies





# Erasmus+

# InCounselling50+ anchor



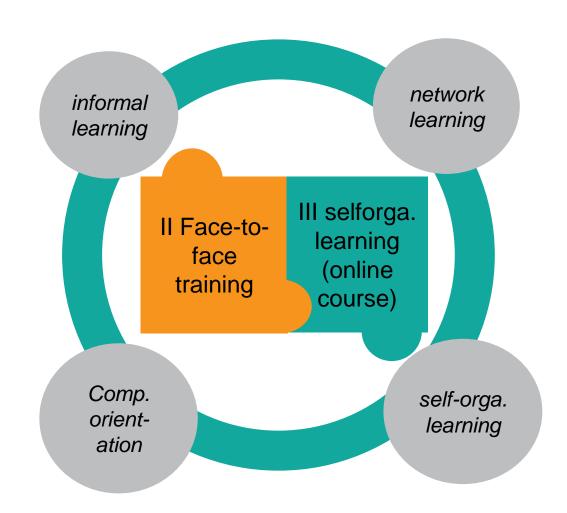


Source: http://www.sozialpolitik-aktuell.de/infografiken-sozialpolitik-soziale-lage-demografie.html

# InCounselling50+ methods



I Survey & interviews







University of Applied Labour Studies

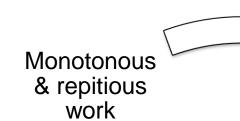
## Survey results 50+



#### Survey:

- April May 2017
- 75 respondents
- employees 50+ of SMEs in Southern Germany
- 75 % un-/semi- or skilled

	Empl.	Trans
age	54,74	60,56
М	# 25	# 14
F	# 28	# 8





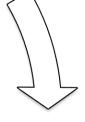
Low qualified & older employees



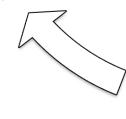
- cognitive input
- motivator

fitness

maintainm. of know-how &



Lack of know-how activation



Equals to forgetting of knowledge and know-

how



Cognitive

low

demanding





Iniversity of Applied Labour Studies

## Survey results 50+







# Survey results 50+



Needs / orientation

From career oriented...

...to emotional driven

Cognitions

Physical, but no cognitive decline (Ng & Feldmann)

Experiencebased knowhow Motivation

Less financial remuneration

More recognition, acknow-ledgment

HR activities

Adjust work place & conditions, health care

More mental work (also trainings), appropriate performance measurement





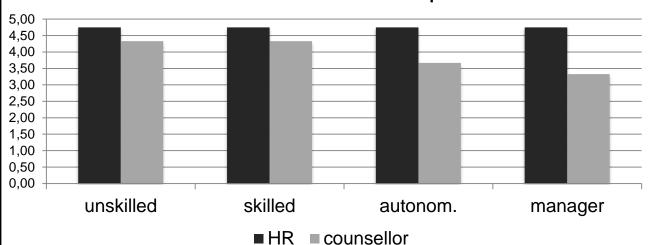
# Erasmus+

## **Survey results practitioners**

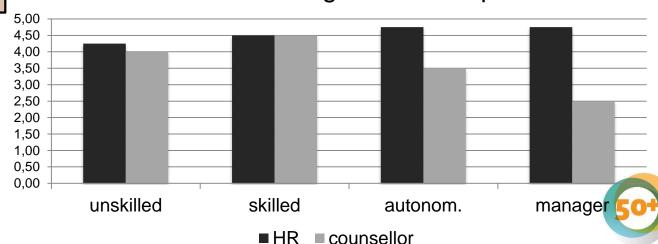
#### Survey:

- April May 2017
- 4 HR practitioners
- SMEs in Southern Germany
- 5 Counselling practitioners
- Social Security,
  PES

#### Motivator: Good atmosphere



#### Motivator: Recognition & Respect





# **Survey results practitioners**



Knowledge / Information management\*

Change management: organization's and employee's transition processes

Demographic change = more age diverse staff

Retain and maintain human capital

(individual development, trainings, etc)

Diversity management

=> Growing workload for HR practitioners and department





#### Conclusion



- Training for employees, especially for older employees
  - Older adults' preconditions for learning
  - Integrate older adults' individual objectives
  - Leverages motivation
  - Maintains human capital
- Raise awareness in SMEs HR departments
  - => To establish and work towards an **ageing and age friendly** working environment





#### Conclusion



#### Support HR practitioners:

- a. through external counselling support (Cedefop, 2011)
- b. training/further education opportunities for HR practitioners
  - Adapt methods and adjust already established tools / measurements
  - 2. Consider overall staff's and employees' needs
  - 3. Change leading style towards a more empathic manner & attitude







# Thank you for your attention!

**Contact:** 

Lena Holder

project's coordinator at University of Applied Labour Studies

Mail: Lena.Holder@arbeitsagentur.de

Tel.: +49 621 4209-163





#### Literature



- Cedefop the European Centre for the Development of vocational Training (2010). Access to success: lifelong guidance for better learning and working in Europe. Luxembourg: publications Office of the European Union.
- Cedefop the European Centre for the Development of vocational Training (2011). Learning while working: Success stories on workplace learning in Europe. Luxembourg: Publications Office of the European Union.
- Eurostat (2015). People in the EU statistics on demographic changes. Retrieved from: http://ec.europa.eu/eurostat/statistics-explained/index.php/People\_in\_the\_EU\_%E2%80%93\_statistics\_on\_demographic\_chang es.
- De Boer, A.G.E.M.; van Beek, J.;C.; Durinck, J. Verbeek, J.H.A.M.; van Dijk, F.J.H.; (2004). An occupational health intervention programme for workers at risk for early retirement: A randomized controlled trial. In: Occupational and Environmental Medicine, 61, p.924-929.
- FitzGerald, D.; Reid, A.; O'Neill D. (2017). Promoting Workability for Our Ageing Population. In Parry, E.; McCarthy, J. (ed.) (2017): The Palgrave Handbook of Age Diversity and Work. p.133 166. London: Macmillan Publishers Ltd.
- Inceoglu, I., Segers, J., & Bartram, D. (2012). Age-related differences in work motivation. Journal of Occupational and Organizational Psychology, 85, 300-329.
- Ng, T. & Feldmann, D. (2008). The Relationship of Age to Ten Dimensions of Job Performance. Journal of Applied Psychology, Vol. 93, No. 2, p.392-423.
- Nonaka, I. (1991). The knowledge-creating company. Best of HBR. Harvard Business Review, July August 2007, 162 -171.
- Saba, T., Guerin, G., & Wils T. (1998). Managing older professionals in public agencies in Quebec. Productivity & Management Review, 22, 15-34.
- Urick, M. J. (2017). Towards an Identity-Based Approach for Examining Age in the Workplace: Perspectives and Implications. In Parry, E.; McCarthy, J. (ed.) (2017): The Palgrave Handbook of Age Diversity and Work. p.133 – 166. London: Macmillan Publishers Ltd.
- Online sources: http://www.sozialpolitik-aktuell.de/infografiken-sozialpolitik-soziale-lage-demografie.html

